



**Bezirksgericht Hietzing**  
Hietzinger Kai 1 - 3, Stg. 3  
1130 Wien  
Tel.: +43 (0)1 8772621 60 bzw. 79

11 A 94/09i - 38

Bitte obige Geschäftszahl  
in allen Eingaben anführen

DVR: 0000477702

012 11 A 94/09i - 38

Mag. Jane Bürgermeister  
Gentzgasse 14/9/12  
1180 Wien

Soweit in diesem Formular personenbezogene Ausdrücke verwendet werden, umfassen sie Frauen und Männer gleichermaßen.

**VERLASSENSCHAFTSSACHE:**

**Verstorbener:**

Dr.rer.oec. Mathias Maria Bürgermeister  
Nästlbergergasse 17  
1130 Wien

**Gerichtskommissär:**

Dr. Erich POSZVEK  
Fasangartengasse 4/1/1  
1130 Wien  
Tel.: 01/8023727-0, Fax: 01/8023728

25. Juni 2010

Sie können Akteneinsicht nehmen in den Verlassenschaftsakt Dr. Matthias Bürgermeister (11 A 94/09 i) zu folgenden Zeiten:

**Montag, Mittwoch, Donnerstag und Freitag von 08.30 Uhr - 12.30 Uhr**  
**Dienstag von 08.00 Uhr bis 13.00 Uhr**

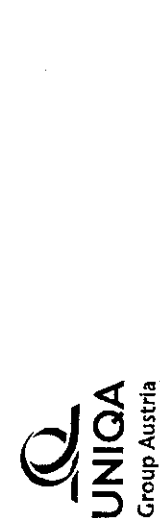
im 4.Stock, Zi. 421.

Bezirksgericht Hietzing  
Gerichtsabteilung 6

Mag. Michaela Lauer  
(RICHTERIN)

*17/11/2009*

Zuhause & Glücklich Eigenheimvers.  
 Polizza  
 1130 WIEN  
 NAESTELBERGERG. 17



Sehr geehrter Herr **BUERGERMEISTER**,

Ihren Vertrag haben wir folgendermaßen abgerechnet:

Prämienzeitraum	Forderung	Guthaben
Abrechnung 02.11.2009 - 01.07.2010		0,00
aktueller Saldo	EUR	264,42
		264,42

Bitte informieren Sie uns, auf welches Konto wir Ihr Guthaben überweisen dürfen.

Haben Sie noch Fragen zu diesem Versicherungsvertrag? Dann wenden Sie sich bitte an die zuständige LD der UNIQA Sachversicherung AG, Tel.(01) 213 33-654.

Freundliche Grüße von Ihrem UNIQA Team

*id. Johannes A.A. Wogner*

*Handwritten notes and stamps*

*Herr SCHMIDSBERGER Walter*  
*0664 150 15 13*

UNIQA Sachversicherung AG  
 Untere Donaustraße 25, A - 1021 Wien  
 Tel.: (01) 213 33-0\*, Fax: (01) 213 33-669  
 Internet: www.uniqa.at

Sitz: Wien  
 FN 46466 h  
 beim HC Wien  
 DVR: 0664367

WSER2A-3-2003/3/18pz

Raiffeisen Zentralbank Österreich AG		EUR		GUTHABEN	
Kontonummer Empfängerin	BLZ-Empfängerbank	Verwendungszweck			
100105353	31000	Polizza <del>                    </del> Eigenheim			
Empfängerin	UNIQA Sachversicherung AG DVR: 0664367				
Unterschrift Auftraggeberin - bei Verwendung als Überweisungsauftrag					
Kontonummer Auftraggeberin	BLZ-Auftrag./Bankverm.				
Auftraggeberin/Einzahlerin - Name und Anschrift					
BUERGERMEISTER MATTHIAS NAESTELBERGERGASSE 17 1130 WIEN					

004

Bitte dieses Feld nicht beschriften und nicht bestempeln! Die gesamte Rückseite ist von Bedruckung oder Beschriftung freizulassen!

Raiffeisen Zentralbank Österreich AG		EUR		GUTHABEN	
Kontonummer Empfängerin	BLZ-Empfängerbank	Verwendungszweck			
100105353	31000	Polizza <del>                    </del> Eigenheim 1130 WIEN NAESTELBERGERG. 17			
Empfängerin	UNIQA Sachversicherung AG DVR: 0664367				
Auftraggeberin/Einzahlerin - Name und Anschrift					
BUERGERMEISTER MATTHIAS NAESTELBERGERGASSE 17 1130 WIEN					

004

84 +

Anhang 3



jane burgermeister <jmburgermeister@gmail.com>

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## Uniqa Versicherung wird reaktiviert

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jane burgermeister <jmburgermeister@gmail.com>  
To: "Dr. Erich Poszvek" <erich.poszvek@notar.at>

Fri, Mar 12, 2010 at 2:47 PM

Sehr geehrte Mag Hutz,

Frau Heinemann von der zuständigen Fachabteilung in Uniqa hat mir gerade am Telefon gesagt, die von Mark Bürgermeister stornierten Versicherungsvertrag auf die Nöstlbergergasse wird reaktiviert. Die Prämie ist bis Juli bezahlt.

Sie wird Ihnen das schriftlich mitteilen.

Ihr Nummer ist 01-213 33 DW 5130 für Rücksprache.

Mfg, Jane

Anhang 3

6)



jane burgermeister <jmburgermeister@gmail.com>

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## Hausversicherung für Nöstlbergergasse 17, 1130 Wien

---

jane burgermeister <jmburgermeister@gmail.com>  
To: "Dr. Erich Poszvek" <erich.poszvek@notar.at>

Thu, Mar 11, 2010 at 5:44 PM

Sehr geehrte Mag Hutz,

Ich habe heute mit Herrn Walter Schmitsberger von Uniqa gesprochen. Er teilte mir mit, dass eine Hausversicherung immer auf ein drei Jahrfrist beschlossen wird, das er aber er den Fall genauer anschauen wird und es mit mir Morgen besprechen.

Mfg, Jane

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U FFF UB UU

ZAHLSCHEIN - EURO

Raiffeisen Zentralbank Österreich AG

EUR

GUTHABEN

Kontonummer Empfänger/in 100105353

Betrag 31000

Empfänger/in UNIQA Sachversicherung AG

Verwendungszweck Polizza 1850/020662

DVR: 0664367

Eigenheim

Unterschrift Auftraggeber/in bei Verwendung als Überweisungsauftrag

398.29

Kontonummer Auftraggeber/in

BLZ-Auftragg./Bankverm.

Auftraggeber/in/Einzahler/in - Name und Anschrift

BUERGERMEISTER MATTHIAS  
NAESTELBERGERGASSE 17  
1130 WIEN

004

Bitte dieses Feld nicht beschriften und nicht bestempeln! Die gesamte Rückseite ist von Bedeutung oder Beschriftung fälschbar!

Raiffeisen Zentralbank Österreich AG

EUR

GUTHABEN

Kontonummer Empfänger/in 100105353

Betrag 31000

Empfänger/in UNIQA Sachversicherung AG

Verwendungszweck Polizza 1850/020662

DVR: 0664367

Eigenheim

Kontonummer Auftraggeber/in

1130 WIEN

Auftraggeber/in/Einzahler/in - Name und Anschrift

BUERGERMEISTER MATTHIAS  
NAESTELBERGERGASSE 17  
1130 WIEN

004

AUFTRAGSBESTÄTIGUNG - EURO



Quittung

Empfangsbestätigung über EUR

4,50

für eine Bareinzahlung

30.06.2010 044486690 DIVEIN

82024067 \*\*\*\*\*4,50+

Die von einer Quittungsmaschine bzw. einem Quittungsstempel bedruckten Quittungen werden nicht unterschrieben.  
130005009 - 10.09

Azkey 5

Unidirect Group

Kontonummer Empfänger/in 100105353

Empfänger/in UNIQA SACHVERSICHERUNG AG

Polizza 1850/020662

Eigenheim

1130 WIEN

NAESTELBERGERG. 17

Auftraggeber/in/Einzahler/in - Name und Anschrift

BUERGERMEISTER MATTHIAS  
NAESTELBERGERGASSE 17  
1130 WIEN

30.06.2010 044486690 DIVEIN

82024067 \*\*\*\*\*4,50+

398.29

30.05.2010 044486690 \*\*\*\*\*8

*Anhang 5*

To contact us about this letter either  
visit any branch or write to us at:  
**Estate Settlement Unit**  
Dept 62-42  
Box 4  
BX1 1LT

Miss J Burgermeister  
Getzgasse 14/9/12  
1180 Vienna  
Austria

or call us on: 0845 606 6478  
or fax us on: 0870 240 7597

Our reference: FREEFRM/30947714  
689560DJF

Letter Date: 11 June 2010

Dear Miss Burgermeister

Dr Mathias Burgermeister Deceased

Thank you for your letter dated 11th June.

Unfortunately, we have not received any letters mentioned from the solicitor.

We do require the enclosed claim form to be completed and a sealed copy of the UK Grant of Probate. The claim form must be signed by all named executors on the Probate.

We will also need to see a means of identification for the claimant such as a passport or driving licence. This will need to be certified as a true copy by either a solicitor, lawyer, notary or bank.

If the funds are to be transferred to an overseas bank account, the enclosed International Payment Application will need to be completed where marked \*. Please note Lloyds TSB charge £35.00 and there maybe other charges made from the receiving bank.

I apologise for this letter as it is not what you were hoping to hear in that you were asking for the monies to be released.

If you have any queries please call on the above number. Please quote our reference on all correspondence.

Yours sincerely



Gill Gray  
Centre Manager





Anhang 6

jane burgermeister <jmburgermeister@gmail.com>

## Lloyds konto

6 messages

jane burgermeister <jmburgermeister@gmail.com>  
To: "Dr. Erich Poszvek" <erich.poszvek@notar.at>

Fri, Jun 4, 2010 at 4:20 PM

Sg Mag Hutz,

Bitte schicken Sie mir den Nummer/Adresse der Kontakt Person in Lloyds und ich werde selber kontakt aufnehmen und das Transfer des Gelds auf dem Treuhand Konto zu bewirken.

Erstens, kann ich gut Englisch und zweitens habe ich bekannte in England, die Anwälte sind und das könnte helfen.

Die Londoner Regierung plant jetzt ein 40% capital gains tax einzuführen.

Ausserdem, möchte ich nochmals feststellen, dass der Sinn der Schätzung ist der objectiven Wert der Gesamtnachlass festzustellen, dass dan in drei, verhältnismässigen Proportionen ewingeteilt sein muss.

Deswegen muss jede Schätzung, einer Schätzung aller Liegenschaften sein.

Man kann die objektive Gesamtwert der Nachlass nicht feststellen -- und deswegen schon gar nicht in drei verhältnissmässig gleichen und gerechten Teilen aufteilen -- wenn man nur ein Teil des Nachlasses schätzt z B nur die Gentsgasse.

Ich bin erstaunt, dass Sie diesen grundlegenden, mathematischen Punkt nicht erfassen.

Man kann ja auch nicht ein Kuchen in drei gleiche Stucke teilen wenn man keine Ahnung hat wie gross, das Gesamte Kuchen ist und nur ein Teil der Kuchen misst.

Nach der zweiten Schätzung des Gesamtnachlasses, der Gentsgasse und der Nástelbergersasse, werde ich versuchen mit meinen Bruder nochmals um eine vernunftige Aufteilung.

Weil das Gesamtwert in drei geteilt höchstwahrscheinlich auf das gleiche Kommen wie letztes Mal wird -- Gentsgasse ist ungefähr ein Drittel der Nástlbergersasse im Wert -- wird sich nichts Grundlegendes verändern.

Sollte es nicht klappen mit den Bruder eine Einigung zu treffen kann ich nichts machen als diesen Fall dem Gericht zu übergehen, aber vorher werde ich einen ausführlichen Bericht vorbereiten um meine Entscheidung zu begründen.

Mfg, Jane

Dr. Erich Poszvek <erich.poszvek@notar.at>  
Reply-To: erich.poszvek@notar.at  
To: jmburgermeister@gmail.com

Mon, Jun 7, 2010 at 9:33 AM

Sehr geehrte Frau Magister!

Anbei die Kontaktdaten der Lloyds TSB:

25 Gresham Street

London, EC2V 7HN  
Tel: +44 2077857654

MfG  
i.A. Frau Huber  
[Quoted text hidden]

---

jane burgermeister <jmburgermeister@gmail.com>  
To: erich.poszvek@notar.at

Mon, Jun 7, 2010 at 1:31 PM

Vielen Dank!

Ich habe gerade angerufen und sie brauchen dass sort code und account number des Kontoes um im System nachzuschauen.

The estate settlement unit scheint dafür zuständig zu sein.

Bitte schicken Sie mir die Info und ich rufe nochmals gleich an!

2010/6/7 Dr. Erich Poszvek <erich.poszvek@notar.at>  
[Quoted text hidden]

---

Dr. Erich Poszvek <erich.poszvek@notar.at>  
Reply-To: erich.poszvek@notar.at  
To: jmburgermeister@gmail.com

Mon, Jun 7, 2010 at 3:46 PM

Sehr geehrte Frau Magister!

Anbei die von Ihnen benötigten Daten:

Sort Code: 30-94-77  
Account Number 14689560 und 02296888

MfG  
i.A. Frau Huber

----- Original Message -----  
From: jane burgermeister  
[Quoted text hidden]

---

jane burgermeister <jmburgermeister@gmail.com>  
To: erich.poszvek@notar.at

Mon, Jun 7, 2010 at 3:47 PM

Vielen Dank! Ich werde morgn nochmals anrufen.  
[Quoted text hidden]

---

Dr. Erich Poszvek <erich.poszvek@notar.at>  
Reply-To: erich.poszvek@notar.at  
To: jmburgermeister@gmail.com

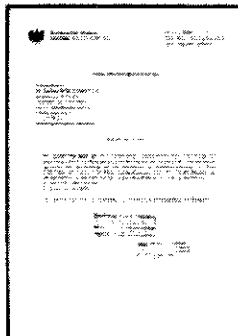
Tue, Jun 8, 2010 at 11:57 AM

MfG  
i.A. Frau Huber

----- Original Message -----  
From: jane burgermeister



To: [erich.poszvek@notar.at](mailto:erich.poszvek@notar.at)  
[Quoted text hidden]



**BÜRGERMEISTER beschluss.tif**  
31K



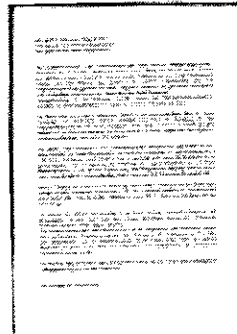
jane burgermeister <jmburgermeister@gmail.com>

# Vlt. BÜRGERMEISTER Dr. Mathias

4 messages

Dr. Erich Poszvek <erich.poszvek@notar.at>  
Reply-To: erich.poszvek@notar.at  
To: mburgerme@free.fr, jmburgermeister@gmail.com, michbuerg@yahoo.de

Tue, Jun 8, 2010 at 3:51 PM



Bürgermeister Brief-Schätzung.tif  
63K

jane burgermeister <jmburgermeister@gmail.com>  
To: erich.poszvek@notar.at

Tue, Jun 8, 2010 at 4:20 PM

Haben Sie mir den richtigen brief geschickt für Lloyds?? Mfg, Jane

2010/6/8 Dr. Erich Poszvek <erich.poszvek@notar.at>

Dr. Erich Poszvek <erich.poszvek@notar.at>  
Reply-To: erich.poszvek@notar.at  
To: jmburgermeister@gmail.com

Tue, Jun 8, 2010 at 4:44 PM

Sehr geehrte Frau Magister!

Habe Ihnen den Beschluss und danach ein Schreiben von Herrn Mag. Hutz gemail.

MfG  
i.A. Frau Huber  
[Quoted text hidden]

jane burgermeister <jmburgermeister@gmail.com>  
To: erich.poszvek@notar.at

Tue, Jun 8, 2010 at 5:10 PM

Vielen Dank! Ich werde es morgen zu Laura mit einem kurzen Brief auf Englisch hinfaxen so wie am Telefon mit Laura besprochen.

[Quoted text hidden]

**Personal customers**  
**International Payment application**

To avoid delays, please complete with care using CAPITAL letters – help is attached

AWM 309477 14689560

57077548

**1 YOUR PERSONAL DETAILS**

Your full name and address

Name DR M BURGMANN DLR  
 Address 10 LLOYDS TSB BANK PL  
ESTATE SETTLEMENT UNIT  
1 CITY RD PAJ  
 Postcode MANCHESTER M15 4LS

Name of your (account holding) branch

[Blank]

Your branch sort code

Your account number (to be debited)

[Blank]

Your daytime contact number including area dialling code

[Blank]

**2 PAYMENT AND CURRENCY – Send payment in: (cross one only)**

Destination country

[Blank]

currency Amount

OR

currency equivalent Amount £

Amount and currency of payment in words

[Blank]

PLEASE COMPLETE

Currency name

Sending sterling – see information page.

Pounds worth of

[Blank]

LEAVE BLANK

**3 BENEFICIARY DETAILS – please complete with care in CAPITAL letters**

Payments to any EEA country, Switzerland and Monaco must contain the BIC and IBAN or we will not accept the application.

Receiving customer's or company name (and address if payment is not being made to a bank account)

[Blank]

Receiving customer's IBAN (International Bank Account Number) or account number

[Blank]

BIC/SWIFT

[Blank]

Clearing Code

[Blank]

Additional payment information

Payment information (e.g. invoice number)

[Blank]

Receiving customer's bank details

Bank name  
 Address  
 Town/City/State  
 Country

Special routing

Pay the receiving customer on application and identification. This may delay the payment and is usually when an account is not held at the bank abroad e.g. emergency cash.

**4 CHARGING OPTIONS**

Shared charging only option for Payments in Euros or any EEA currency to all EEA countries, Switzerland and Monaco – you pay the Lloyds TSB fee and the beneficiary pays their bank fees.

Payments in any other currency to any country:

Shared charges

or

I will pay all charges

**5 FOREIGN EXCHANGE DETAILS (Refer to Virtual Foreign Clerk – Lloyds TSB sells the currency)**

Agreed rate (under approx. £25,000)

Booked rate (over approx. £25,000)

Deal reference

Value date

[Blank]

**6 AGREEMENT**

Please make the payment requested. I confirm that the details provided are correct and that I agree to the terms and the charges for the service.

I know my exchange rate

I know the fee

I know how long my payment will take

Your signature(s)

[Signature]

Date

**BANK USE ONLY – BRANCH/ACCEPTING SITE**

Branch/site sort code

TMS OU ID (if available)

Contact name

Contact telephone number and area dialling code

Code Authenticator User Name (file number and user level)

Date Code Authenticator generated

Code Authenticator – code

By faxing this form for processing, you are confirming all checks have been made (listed overleaf)

## ONE-OFF INTERNATIONAL PAYMENTS

Our agreement with you is made up of the general conditions (contained in the Personal Banking terms and conditions leaflet) and additional conditions. These additional conditions include the conditions below, information in the International Payments leaflet, and other information we tell you when you ask us to make the payment. If there is any overlap or conflict between the additional conditions and the Personal Banking terms and conditions, the additional conditions apply.

The international payments service allows you to make an electronic payment from an account you hold with us to a person ("beneficiary") either outside the UK or in a currency other than sterling within the UK. It is provided by Lloyds TSB Bank plc or Lloyds TSB Scotland plc, whichever holds your account.

### 1 MAKING AN INTERNATIONAL PAYMENT

- 1.1 We must receive your payment instruction before the cut-off time on a working day so that we can start processing it the same day. The cut-off time for international payments is 2pm.
- 1.2 By 'working day' we mean any day on which a particular bank is open for business as required for the processing of an international payment. Our working days are Monday to Friday (other than English bank holidays) but foreign banks may have different working days, for example because they observe local bank holidays.
- 1.3 When you give us a payment instruction you must give us the name of the beneficiary, and the name and address of their bank; and
  - 1.3.1 if you are making a payment in euro or any other EEA currency to a bank account in the EEA, Switzerland or Monaco you must give us the International Bank Account Number (IBAN) and Bank Identifier Code (BIC) for the beneficiary's account. By "EEA" we mean the European Economic Area (this includes members of the European Union plus Norway, Iceland and Liechtenstein). By "EEA currency" we mean the euro or any official currency of an EEA country; or
  - 1.3.2 if you are making any other payment you must give us the beneficiary's account number and the routing or clearing codes of their bank,and any other details we ask you for so we can make the payment.
- 1.4 Provided we receive your payment instruction before the cut-off time on a working day, we will take the money from your account the same day. If the beneficiary's account is in the EEA, the timescales for payments set out in the Personal Banking terms and conditions leaflet will apply. If the beneficiary's account is outside the EEA, you can ask us for details about how long the payment will take to arrive.

- 1.5 You cannot cancel or change your payment instruction once you have given it to us because we start processing it when we receive it. If you ask us to cancel a payment instruction that is already being processed, you acknowledge that:

- 1.5.1 if the payment has been credited into the beneficiary's account, we can only recall the payment (or any part of it) with the agreement of the beneficiary's bank and the beneficiary.
- 1.5.2 we may make a charge for trying to cancel or change the payment, whether or not we succeed. We will tell you the amount of our charges for this service at the time you request it.
- 1.5.3 if you asked for the original payment to be taken from your account in a foreign currency, we will convert it into sterling before we pay it into your account. The amount paid back into your account may be less than the amount taken for the original payment. The exchange rate may also have worsened between taking the money out and paying the money in.

### 2 EXCHANGE RATES

- 2.1 If you ask us to send the payment in a currency other than sterling we will tell you the exchange rate that will apply. If the payment is in a currency which differs from the currency of the beneficiary's account, we cannot control any exchange rate applied by the beneficiary's bank or any agent bank.

### 3 CHARGES

- 3.1 If you ask us to make the payment in euro or any other EEA currency to a bank account in the EEA, Switzerland or Monaco you will pay our charges (including the charges of any agent bank we use) and the beneficiary will pay their bank's charges.
- 3.2 If you are requesting any other international payment you may ask:
  - 3.2.1 to pay all charges, where you also agree to pay the charges of the beneficiary's bank and any agent banks we use, instead of the beneficiary; or
  - 3.2.2 for charges to be shared, where you agree to pay our charges and the beneficiary pays their bank's charges, and, if we use an agent bank when sending the payment, their charge (if any) is deducted from the payment before it reaches the beneficiary's bank.
- 3.3 We will take our charges for dealing with your international payment, and, where appropriate, any charges by the beneficiary's bank and any agent bank (unless the payment falls within condition 3.2.2 above, and the agent bank's charge is deducted from the payment) from your account.

### 4 STATEMENTS AND INFORMATION

- 4.1 The payment transaction details, including the sterling equivalent of the payment, the charges which apply and any breakdown of these and the exchange rate which applied will be confirmed to you in writing immediately after the payment has left your account and will be shown on the statement for your account.

Please contact your branch if you'd like this in Braille, large print or on audio tape.



Part A: - To be completed in all cases.

Please write clearly in the white spaces with capital letters or cross the boxes.

## 1 Details of the customer who has died

Title Mr Mrs Miss Ms Other (please specify) **DR** House number/name Postcode

First name(s) **MATTHIAS** Date of death

Surname **BURGERMEISTER** Branch sort code Main account number

## 2 Details of the claimant

The claimant is the person entitled to receive funds, i.e. next of kin, an executor, an administrator or a solicitor.

Your address (add solicitor's firm's address if applicable)

Title Mr Mrs Miss Ms Other (please specify) Postcode

Your first name(s)

being the (relationship to deceased)

Your surname

I request you to pay the person(s)/firm detailed in Section 4 the whole of the deposits in the account(s) of the above customer.

Your telephone number and area dialling code

**Personal claimants:**

You are required to be identified by the Bank before the release of funds. Please present your identification at your nearest Lloyds TSB branch e.g. passport, driving licence.

### Declaration from the claimant

I declare that (cross one box only)

**Deceased left a will**

it is not intended to seek probate/confirmation and all executors named under the Will have signed in Section 3

and probate/confirmation has been/is to be obtained. All executors named under the Will have signed in Section 3

**Deceased did not leave a will**

the only person(s) entitled to a share of the estate has (have) signed in Section 3

letters of administration/confirmation have been obtained/are to be obtained. All named parties have signed in Section 3

In return for the Bank agreeing to make the payments requested by me, I agree to indemnify the Bank against any loss, costs, charges or expenses incurred by the Bank as a result of making the payments.

I give this indemnity both in my personal capacity and as the claimant.

I also give permission for Lloyds TSB to give notification of the death to other areas of the Lloyds TSB group if a financial product is held with them.

Signature

Date

### For bank use only

If the claimant is an existing LTSB customer have they been identified? Yes No

If no or the claimant is not a LTSB customer, identify the claimant and complete the following

ID type and reference number

Name of staff member accepting ID

### Bank to complete immediately

Date notified Deceased's customer number

Deceased's branch sort code(s) Deceased's account number(s)

**309477 14689560**  
**02296888**

**For personal accounts:** For internal mail, place work in the grey MPC bag. For external mail, send to Estate Settlement Unit, BX1 1LT.

**For Wholesale accounts:** Send all correspondence to the Relationship Manager via internal mail.



Ankany 8

**Lloyds TSB**

To contact us about this letter either  
visit any branch or write to us at:  
**Estate Settlement Unit**  
Dept 62-42  
Box 4  
BX1 1LT

The Representative of Dr M Burgermeister  
Dr Erich Poszvek Notar  
1130 Wien  
Fasangartengasse 4a/1  
Austria

or call us on: 0845 606 6478  
or fax us on: 0870 240 7597

Our reference: FREEFRM/30947714  
689560DJF

Letter Date: 19 November 2009

Dear sirs

Dr Mathias Burgermeister Deceased  
Your ref

Thank you for your recent contact, the information has been registered and any original documents will be returned to you separately.

The balance of the accounts held are as follows:-

Account 14689560  
Present Balance £60118.55 credit  
Date of Death Balance £60118.55 credit  
Interest Accrued £15.02 net

Account 02296888  
Present Balance £2150.29 credit  
Date of Death Balance £2150.29 credit  
Interest Accrued £na

We've frozen all sole accounts, any standing orders and direct debits will no longer be paid. You may wish to contact the company to make alternative arrangements if any payments were for home insurance.

We have checked our records and we are not aware of any other accounts or items held in safe custody. The deceased isn't a guarantor and there are no charges of securities.

We will normally make payment by Sterling cheque but can arrange to credit a bank account overseas if required. If the claimant would like us to do this, please contact this office and we will arrange for application form to be sent out. The receiving customer pays all charges for this service and the receiving bank may also make a charge for accepting the money.

Before we can release the money we need to see a certified copy of the Grant of Probate/Letters of Administration which has been issued by a UK court, together with our completed claim form. If the person who signs as claimant has an account with us, they should provide details in Section 2.

Lloyds TSB Bank plc, Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England no. 2065. Telephone 020 7626 1500.  
Lloyds TSB Scotland plc, Registered Office: Henry Duncan House, 120 George Street, Edinburgh EH2 4LH. Registered in Scotland no. 95237. Telephone 0131 225 4555.

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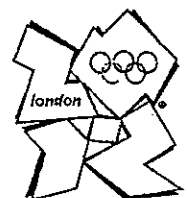
# Lloyds TSB

If the claimant does not hold an account with us, they will need to provide some form of identification, such as a driving licence or passport, which has been certified by a solicitor, lawyer, notary or Bank.

If you have any queries please call on the above number. Please quote our reference on all correspondence.

Yours faithfully

Cathy Flitcroft  
Centre Manager



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